



**PM-010-001609**

Seat No. \_\_\_\_\_

**B. B. A. (Sem. VI) (CBCS) Examination**

**July - 2018**

**Advanced Human Resource Management - II**

**Faculty Code : 010**

**Subject Code : 001609**

Time :  $2\frac{1}{2}$  Hours]

[Total Marks : 70

- Instructions :** (1) Attempt all questions.  
(2) All questions carry equal marks.  
(3) Figures to the right indicate full marks of the question.

- 1 (A) Define the term organisational behaviour. Discuss the emerging trends in OB 7  
(B) Explain the models of OB 7

**OR**

- 1 Explain the various stages of Hawthorne experiments along with its implications. Also provide a critical evaluation of these experiments. 14

- 2 Explain in detail both the Expectancy theories of motivation along with their respective diagrams. 14

**OR**

- 2 Diagrammatically represent the path goal theory of leadership and explain it in detail. 14

- 3 Define the term change. Discuss the sources of resistance to change and organisational strategies to overcome resistance to change. 14

**OR**

- 3 What do you understand by the term Organisational Development? Enlist and explain the steps involved in the OD process. 14

4 "Conflict is inevitable in an organisation"- Do you agree 14  
with this statement? Justify your answer and distinguish  
between the traditional and modern views on conflict.

**OR**

4 What are the causes of conflicts? Discuss the various 14  
conflict resolution strategies.

5 Define the term Positive OB and discuss the key 14  
dimensions of POB

**OR**

5 (A) Write a note on International OB 7

(B) Define the term job satisfaction. Discuss factors 7  
affecting job satisfaction.

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